

2ND ANNIVERSARY BONUS PROMOTION

Terms & conditions for the offer

- I. The offer is only available from 12:00am of 5th December 2019 to midnight of 5th December 2019 i.e. 24 hours only;
- II. Bonus is valid to the midnight of the 3rd or 7th day, and not anniversary of subscription. Main bundle will expire on the anniversary of subscription;
- III. The daily 1GB data bundle is exempted from the offer;
- IV. Benefits do not rollover past their validity periods;
- V. Multiple subscriptions to the same or different bundles is allowed Benefits are not transferrable;
- VI. The trigger is successful subscription to any prepaid bundle that has a validity of 7 days or more;
- VII. The bonus should NOT be awarded if the customer does not subscribe to the selected bundles included in the offer;
- VIII. Bonus balance should be available via the Faiba app or via Selfcare;
- IX. The bonuses have higher priority than the parent bundles and 1-day bonuses have higher priority than 3-day bonuses which have a higher priority than 7-day bonuses;
- X. There is no opt in or opt out for the promotion. The bonus will be awarded to all customers subscribing to the bundles included in the promotion;
- XI. The offer is available to both old and new Faiba Mobile customers;
- XII. On-net calls and SMS will be FREE as long as the subscribed bundle is valid;
- XIII. Off-net calls and SMS will be charged at Kshs. 2/minute and Kshs. 1/SMS respectively, except for the case where the customer is subscribed to a Mobile Plan, in which case the off-net minutes & SMS will be consumed first before consumption from the main account.

Other terms and conditions for Faiba Mobile customers apply.